

Frequently Asked Questions (version 1)

Coverage and Daily Operation		
Medical	My child has diabetes and requires their phone to monitor blood levels.	Whichever option we choose to change to, your child will still be able to access their phone in an appropriate way to check their blood levels.
	My child has a hearing impairment and requires their device	Same as above in order to access connections to hearing aids / hearing aid apps.
Cost	<p>If you go to pouches, will parents have to buy them?</p> <p>What if my child loses / damages their pouch?</p>	<p>No, in the first instance all new Year 6 students (September 2026 start) along with students currently in year 7,8,9 and 10 will be provided with one for their time at Lipson. Once they leave (at whatever point that may be) they would be required to return it to us.</p> <p>For any students joining midway through the year, parents would be required to purchase one as it will be considered part of our equipment.</p> <p>If your child loses or damages their pouch then this would incur a cost to you. The approximate cost is currently £15.</p>
Timetables	My child uses their phone for their timetable.	<p>Students will be given a paper copy of their timetable at the start of each term and timetables will be displayed in central areas around school. Students come through the year group entrances where they can ask their Head of Year.</p> <p>Students also see their tutor every morning where they can tell them their lessons for the day. Students can also go to our progress offices during break and lunchtime.</p>
SEND	My child needs to contact me due to their SEND needs	This can be facilitated throughout school landlines in the progress office at break and lunchtimes for significant concerns; this is better as then we are also aware of the concerns.